

**Scott Walker**  
Governor

**Jon E. Litscher**  
Secretary



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## **State of Wisconsin Department of Corrections**

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August 28, 2017

Superintendent Nicole Sakac  
Washington County Juvenile Detention Center  
500 N. Schmidt Road  
West Bend, WI 53095

**RE: 2017 Annual Inspection, Washington County Juvenile Detention Center**

Dear Superintendent Sakac:

On June 28, 2017, the annual inspection of the Washington County Juvenile Detention Center was conducted pursuant to Wisconsin Statute 301.37(3). The inspection compared your facility and its operations to the Department of Corrections Administrative Code, Chapter DOC 346, and to applicable state statutes. The facility has an approved rated capacity of 26, and on the date of the inspection there were 13 juveniles in custody (7 male, 6 female). The Detention Center continues to maintain agreements with Kenosha, Ozaukee, and Waukesha Counties to house juveniles at the facility and is now utilized by other jurisdictions including Dodge and Winnebago counties. This report summarizes the findings of the inspection.

### **SUMMARY OF FACILITY OPERATIONS**

#### **Operational/Programming Changes in the Past Year**

- Mental health services are now county operated through the hiring of a qualified mental health professional with an increase in on-site hours to 34 per week.
- A new teacher and aide have been hired by the West Bend School District. Commencing in the fall 2017, juvenile detention will have two teachers and two aides.
- As an addition to youth physical activity, a fitness instructor comes to the facility for aerobics. An Xbox and Wii system were donated to the facility for youth.

#### **Annual Meeting**

Pursuant to DOC 346.05, the last annual meeting was held on August 31, 2016. As noted in past reports, the annual juvenile detention meeting continues to be well attended and is extremely informative. Among the items discussed were the annual juvenile statistics, updates from the West Bend School District, updates on Lincoln Hills/Copper Lake by Division of Juvenile detention staff, discussion of the DOC inspection, and presentations from a number of the organizations operating youth programs at the facility.

## **Records and Reporting**

The inspection verified that appropriate information is being obtained on each juvenile being admitted to the facility as stipulated in administrative code. Information is also documented on a variety of logs and records being generated throughout the facility. Daily behavioral logs are maintained on each juvenile, with the activities of each juvenile being recorded electronically. As outlined in administrative code, this office is consistently being informed of any unusual occurrences at the facility. Additionally, all information requested by this Office has been promptly furnished by you or jail administration.

Additional logs are also being maintained for the classroom and activity room when they are being occupied. A review of documents indicated that staff are completing security checks of the classroom approximately every [REDACTED] minutes when in use. Staff always maintain a presence when juveniles are in the activity room and document the time and number of juveniles using this space. Security staff also escorts all juveniles from the classrooms back into the housing units. These continue to be excellent practices that ensure the safety and security of the facility. Security checks of the activity room and classrooms is now being recorded only through the Guard 1 Plus electronic log.

## **Health Screening and Care**

The Detention Center's health care, as well as that of the county jail, continues to be operated by Advanced Correctional Healthcare. Nursing is provided between the jail and detention facility for approximately 16 hours per day (112 per week), with the physician on-site once per week for 1-2 hours. As noted earlier, mental health is currently available for 34 hours per week for juveniles and adults by a county qualified mental health professional. Mental health services are also available via ACS at all hours.

The inspection found that the requirements of "Health Screening and Care" as set forth in administrative code are currently being met by the facility. As part of the juvenile admission process, an initial health screening is completed by an intake worker to determine if any significant medical or mental health problems exist and, if admitted, nursing staff review the health screening form and provide immediate follow-up with the juvenile, if necessary. Health care staff collects completed health screening forms multiple times throughout the day, and health care personnel triage youth within the detention center and not in their office located in the adult portion of the facility. All juveniles admitted to the facility are provided a physical and TB testing within the first 7 days of confinement. Medications entering the facility are verified and inventoried by a nurse, with medications being delivered to juveniles by officers.

## **Nutrition**

Food service for both the jail and detention center continues to be operated by a private vendor, A'viands. The 4-week cycle food menus reviewed appear to provide a good variety of meals that meet the basic requirements of the population on hand. The 4-week menu cycle provides an average minimum of 2900 calories per day. Milk is served at each meal, with a minimum of two meals per day served hot as stipulated in DOC 346.29. A snack is also being provided each evening to juveniles. A certified dietician from A'viands reviews and approves the menus for juveniles.

## **Security and Fire Safety**

Monthly checks are being conducted on the facility's cell and fire escape locks and exit doors per DOC 346.46 (5). As part of the monthly inspections, a thorough review of each area of the Detention Center, including all cells, is completed in terms of maintenance issues needing to be addressed. This continues to be an excellent practice that ensures a safe and clean environment.

The last fire inspection conducted by the West Bend Fire Department was completed on 1/11/17. Monthly inspections of the SCBA's are taking place, and evacuation routes are posted. Fire protection and evacuation policies and procedures are also in place.

### **Recreation and Exercise, Hygiene and Clothing, Visitation**

The Washington County Juvenile Detention Center is equipped with an indoor exercise/multi-purpose room in order to provide daily exercise as outlined in DOC 346.39. The school program also incorporates a class that includes workout videos, yoga, art, and music instruction during the school week. A fitness instructor also comes to the facility for aerobics, and an Xbox and Wii system were donated to the facility for youth. Games, reading materials and other activities are also available to juveniles. Stationary workout equipment is also available in the multi-purpose room, which provides for large muscle development. As noted in past inspections, there continues to be a need for an outdoor recreation area for juveniles.

Each juvenile is provided a shower at the time of admission and on a daily basis thereafter. There are also practices in place to ensure that each juvenile is provided the necessary hygiene items, clothing, linens, and blanket exchanges as required in administrative code. Bedding and towels are exchanged twice per week, with undergarments, including socks, exchanged on a daily basis.

There are also practices in place to provide access to family and professionals through visitation, telephone and mail. Sufficient hours and availability for visitation is provided to each juvenile. Family visitation is done through scheduled visits. Visitation hours are set between the hours of 1:30-4:30 p.m. and 6:30-8:30 p.m. on a daily basis. The Superintendent may also arrange special visits on a case-by-case basis. Free phone calls are allowed upon admission, and collect calls are available in the housing units. Writing materials and postage are made available for those juveniles who would like to correspond with family or professionals.

### **Discipline**

The rules of the facility are provided to each juvenile upon admission. A progressive system of sanctions is imposed, depending on the incident, which range from a verbal warning to cell restriction. For more serious violations, there is a due process system in place, which includes disciplinary hearings and supervisory review. A spot review of the disciplinary hearing process showed that a Sergeant is providing a hearing within 24 hours of the incident(s).

A review of both disciplinary and use of force reports showed that staff are providing detailed and well written reports. All reports are recorded electronically and reviewed by supervisory staff.

### **Observation of Juveniles**

Physical security checks continue to be completed and documented through the use of the Guard One Plus system in which the sensors are strategically located in each of the housing units. A spot review of the Guard One Plus printouts indicated that physical security checks are being completed approximately every [REDACTED] minutes when youth are confined to their cells. For those juveniles in cell confinement, or who are exhibiting behavioral or mental health issues, checks appear to be completed at least every 15 minutes in accordance with administrative code.

### **Programming**

The Detention Center offers a number of programming opportunities for youth confined to the facility. However, the principal component to programming at the facility continues to be the educational services of the West Bend School District (Washington Street School). During the regular school year, classes are held in the morning and afternoon with a total of 5.75 hours of instruction per day. The West Bend School District also provides a summer school for juvenile detainees. Aside from the core educational courses, school programming during the year also includes workout videos, aerobics, yoga, art, circle, and drumming. Monthly educational attendance records are being maintained as required.

Other programs available include Friends of Abused Families Boys and Girls Support Groups, Youth and Family Process Group, Youth and Family coping skills/emotions control, Youth for Christ life skills, and

Nutrition Education via UW Extension. Bibles, Korans, and other religious texts are also being provided upon request.

### **Physical Environment**

A walkthrough of the cells, dayrooms, support and common areas was conducted during the inspection. The overall condition of the facility was good, and it appears staff continues to do a good job maintaining a clean and sanitary environment for themselves and the youth. Juveniles remain responsible for maintaining their individual cells and dayrooms under the supervision of staff.

The flooring tile in many of the housing units is in need of replacement.

As noted last year, it was suggested that administration review the feasibility of having the school art program at the detention center work on painting murals in the multipurpose room to show off some of the excellent work being completed by the youth confined at the facility.

### **APPROVAL**

On the date of inspection, **no violations of administrative code** were observed. The Washington County Juvenile Detention Center is approved for operation by this Department with a rated capacity of 26. This approval is with the understanding that continued compliance with the Department of Corrections Administrative Code, Chapter DOC 346, and applicable state statutes occurs. Your staff should be commended on the excellent job they complete on a daily basis to ensure the safety and security of the facility.

I would like to thank you and the rest of your staff for their assistance and cooperation shown during this year's inspection. Please feel free to contact me should you have any questions or if I can be of assistance to you and your staff.

Sincerely,



Gregory A. Bucholtz, Inspector  
Office of Detention Facilities

Cc: Dale Schmidt, Sheriff  
Scott Lehman, Captain  
Kristi Dietz, ODF Director  
File

## OPERATIONAL PLAN

**DOC 346.04 Operational Plan.** Before a facility may hold juveniles in secure custody, it shall have a mission statement and a written operational plan which has been approved by the department under s. 938.22 (2) (a), Stats., and which meets the requirements of 42 USC 5601 to 5761 and 28 CFR Part 31 and the standards specified in this chapter. No plan may be implemented until the department has approved the plan, under s. 938.22 (2) (a), Stats. The operational plan shall contain all of the following components:

- ♦ A statement setting forth the mission of the facility.
- ♦ Designation of whether the facility will operate as a juvenile portion of the county jail or as a juvenile detention facility.
- ♦ Policies and procedures to ensure against any contact between juveniles and adult inmates in all areas of the facility, including sallyports, entrances, booking, intake, living areas, elevators, visiting areas, staircases, medical areas, recreational areas, and fingerprinting areas.
- ♦ Policies and procedures to ensure immediate security backup in emergency situations.
- ♦ Policies and procedures to ensure compliance with the standards specified in Chapter DOC 346.

Changes or revisions:

☒ Yes    ☐ No    Comments: **The Washington County Juvenile Detention Facility has provided the Office of Detention Facilities with a copy of their operational plan.**

## ANNUAL MEETING

**DOC 346.05 Annual Meeting.** The superintendent shall conduct a meeting at least annually to discuss and review the operation of the facility and other juvenile justice issues.

Record of Proceedings: ☒ Yes    ☐ No    Date: 8/31/16    Who attended: **Sheriff, Jail Administrator, Superintendent, numerous staff from Health and Human Services, members of the West Bend School District, administrators from DJC, staff from contracted agencies, and others from various organizations. As in the past, the meeting was extremely well attended.**

## RECORDS AND REPORTING

**DOC 346.06(1) Facility Register.** The superintendent shall maintain a facility register which shall include identifying information for all juveniles, including name, age, gender, race, name of parents or guardian, alleged offense, detaining authority, time and date of admission, authority for admission, date and time of release, and destination of the juvenile after release.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**The facility register was reviewed during the inspection and contains all required information.**

**DOC 346.06(2) Record of Events.** The facility shall maintain records of the date, time and circumstances of all of the following events involving juveniles:

- ♦ Death, attempted suicide which requires emergency medical care or hospitalization, or physical injury
- ♦ Escape or attempted escape
- ♦ Significant damage to the facility
- ♦ A daily record of each juvenile's behavior, medical history, disciplinary actions, visitations, room assignment, care requirements and other special conditions

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**A sample of juvenile records were reviewed, and appropriate information is being documented. A daily record of juvenile activity and behavior is being maintained. Since the last inspection, there have not been any in-custody deaths, escapes or attempts, or significant damage to the facility.**

**DOC 346.06 (3) Records shall be maintained in a confidential manner as follows:**

- ◆ Secured in locked desks or filing or storage cabinets
- ◆ Maintained and stored separately from records of persons 18 or older
- ◆ No person except those authorized through a court order or authorized facility or department personnel may have access to information in the records or be permitted to inspect the records
- ◆ Whenever a person is allowed access to a juvenile's file, a notation which includes the person's name, date of access and authorization for access shall be made in the file.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**All files are maintained in a confidential manner.**

**DOC 346.06(4) The superintendent shall notify the department's regional detention facilities specialist within 24 hours, excluding weekends and holidays, after any of the following occurs:**

- ◆ The death of a juvenile
- ◆ The provision of medical treatment to a juvenile for a life-threatening injury or the admission of a juvenile to a hospital, not including an emergency room admission or admission for detention and evaluation under ch. 51, Stats.
- ◆ The escape of a juvenile
- ◆ Any significant damage to the facility
- ◆ Any change in the superintendence of the facility

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**Although no notifications pursuant to DOC 346.06(4) were required over the past year, the Superintendent has communicated with the regional detention facilities specialist on a regular basis.**

## **ADMISSIONS, CLASSIFICATION, HOUSING AND RELEASE**

### **DOC 346.08 Admission criteria.**

- ♦ Juveniles may be admitted to a juvenile detention facility under the provisions of applicable Wisconsin Statutes, including chs. 938 and 48, Stats., or other court order.
- ♦ Persons who are 18 years of age or older may not be admitted or held in a juvenile detention facility, unless they are currently only under juvenile court jurisdiction under ch. 938 or 48, Stats.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☒ Other (Specify)

#### Comments:

**All juveniles in secure custody were found to meet state statute requirements. A review from the Department of Justice also confirmed that the juveniles were appropriately held at the Detention Center.**

### **DOC 346.09 Admission.**

- ♦ No juvenile may be placed in a juvenile detention facility unless the facility meets the requirements of this chapter and is approved by the department.
- ♦ An approved facility shall receive juveniles into secure detention 24 hours a day, 7 days a week.
- ♦ As soon as practicable following admission, each juvenile shall be required to take a bath or shower.
- ♦ A juvenile who appears to be seriously ill or injured, who exhibits significant mental or emotional distress, or who appears too intoxicated or incapacitated due to controlled substance or alcohol abuse may not be confined in the facility unless a health care professional has treated and approved the juvenile for confinement.
- ♦ The superintendent shall provide to juveniles a copy of the rules of the facility and a description of the services and programs of the facility. The superintendent shall assure that all juveniles have effective access to the information.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**Admission procedures were found to be in compliance with Administrative Code. The Department of Justice Federal Compliance Monitor also reviews documentation on an annual basis.**

**DOC 346.10 Classification. The operational plan under s. DOC 346.04 shall contain policies and procedures creating a classification system based on legal status, gender, age, behavior, information concerning present offense, current and prior detention history, medical condition, mental health, and other criteria designed to provide for the protection and safety of juveniles, staff and the community. In addition, the classification system shall identify specific criteria for the exclusion of juveniles from being housed in dormitories under s. DOC 346.14 (3) or double cells under s. DOC 346.15.**

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**An objective classification system is in place and operational, with juveniles being housed according to several criteria.**

### **DOC 346.11 Contact.**

- ♦ There may be no physical or visual contact between juveniles and adult inmates in a juvenile detention facility.
- ♦ There may be no sustained sound contact between juveniles and adult inmates in a juvenile detention facility.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**No adult inmates are either confined or permitted into the secure perimeter of the detention facility. A procedure is in place to maintain sight and sound separation from adults when juveniles are being escorted to court.**

**DOC 346.12 Release. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to the release of juveniles from custody, including all of the following components:**

- ◆ Verification of identity of juvenile
- ◆ Verification of authority to release

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**The operational plan contains policies regarding the release of juveniles from secure custody that includes identification of juvenile and the authority to release.**

**DOC 346.14 Physical environment.**

**JUVENILE HOUSING:**

- ◆ Each juvenile shall have a separate bunk or bed in a cell which meets the requirements of sub. (2) or s. DOC 346.15, or in a dormitory which meets the requirements of sub. (3). A facility may not exceed its rated bed capacity.
- ◆ The total number of juveniles housed in double cells under s. DOC 346.15 and in dormitories under sub. (3) may not exceed 75% of the rated bed capacity of the facility.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**Each juvenile is currently provided with their own cell. Washington County has the ability to house 26 juveniles but has not due to a minimal population. On the date of inspection, a total of 13 juveniles were confined to the facility.**

**CELLS:**

- ◆ Except if s. DOC 346.15 applies, all cells for juveniles in a facility shall be designated and used for single occupancy only.
- ◆ Unless s. DOC 346.15 applies, cells shall have minimum floor area of 35 square feet of unencumbered space. The distance between the floor and ceiling may not be less than 8 feet and the distance between opposite walls may not be less than 6 feet.
- ◆ Unless s. DOC 346.15 applies, each cell shall have all of the following:
  1. A rigidly constructed metal bed with the frame bracketed to the wall or bolted to the floor or a bed built in masonry construction of a similar strength.
  2. An unbreakable, institution-type mirror.
  3. A detention strength, metal, institution-type wash basin and toilet. The wash basin and toilet may be combined in one unit. The wash basin shall have hot and cold running water.
  4. A rigidly constructed shelf-type table and seat which are bracketed to the wall or bolted to the floor.
  5. Unless s. DOC 346.15 applies, 2 or more nonremovable, collapsible, detention strength clothing and towel hooks.
  6. Light fixtures of detention strength and providing at least 30 foot candles at 30 inches above the floor. Lights shall have a dimming capability or there shall be a nightlight to allow for comfortable sleeping. There shall be enough illumination for observation of juveniles during security checks.
- ◆ There shall be no exposed heating pipes, radiators or controls in cells.
- ◆ There shall be a release system designed to unlock cell doors individually and as a group from a single point outside the confinement area.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☒ Previous compliance documented
- ☐ Other (Specify)

Comments:

**All cells conform to requirements set forth in DOC 346.15**



#### DORMITORIES:

- ◆ A juvenile detention facility may use dormitories in addition to cells for the secure detention of juveniles.
- ◆ Each dormitory shall be designed for a minimum of 3 and a maximum of 8 juveniles.
- ◆ If a juvenile detention facility contains one dormitory, it shall have a minimum of 2 cells designed and used for single occupancy.
- ◆ If more than one dormitory is built, the number of dormitory beds may not exceed 50% of the rated bed capacity of the juvenile detention facility.
- ◆ If, based on all the criteria under s. DOC 346.10, a juvenile detention facility determines that placement of a juvenile in a dormitory may jeopardize the health or safety of the juvenile, other juveniles in the facility, staff or the community, the juvenile may not be placed in a dormitory.
- ◆ Each dormitory shall have all of the following:
  1. A minimum combined sleeping area and adjacent day room space of 70 square feet per juvenile based on rated bed capacity of the dormitory, excluding toilets, showers and lavatories.
  2. A minimum floor to ceiling height of 8 feet.
  3. Non-locking doors on sleeping rooms, if separate sleeping rooms are provided.
  4. Unrestricted physical access to the day room, lavatories and toilets.
  5. A rigidly constructed metal bed with the frame bracketed to the wall or bolted to the floor for each juvenile based on the rated bed capacity of the dormitory.
  6. For facilities constructed or substantially remodeled after November 1, 2010, all upper bunks equipped with an anti-rollout plate.
  7. Detention strength washbasins and toilets.
  8. Unbreakable, detention strength mirrors sufficient for the number of juveniles confined.
  9. Detention strength tables and seating in the day room based on the rated bed capacity of the dormitory.
  10. Two nonremovable, collapsible, detention strength clothing and towel hooks for each juvenile confined based on the rated bed capacity of the dormitory.
  11. Detention strength light fixtures that provide at least 30 foot candles at 30 inches above the floor. Lights shall have a dimming capability or there shall be a nightlight to allow for comfortable sleeping. There shall be enough illumination for observation of juveniles during security checks.

#### Compliance:

- ☐ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☒ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**Washington County Juvenile Detention does not contain dormitories.**

#### DAY ROOM:

- ◆ Each day room shall have all of the following:
  1. A minimum floor area of 35 square feet for each juvenile based on the rated bed capacity of the adjacent group of cells. In addition, each day room shall have a minimum of 70 square feet of unencumbered space.
  2. Detention strength light fixtures that provide at least 30 foot candles at 30 inches above the floor.
  3. Adequate furnishings and equipment for leisure time activities as required under this chapter.
  4. Detention strength tables and seating based on the rated bed capacity of the adjacent cells.
    - (b) There shall be in the day room no exposed heating pipes, radiators or controls which are accessible to juveniles.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☒ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**All dayrooms have enough seating and tables for the number of juveniles being housed.**

#### HOLDING ROOMS:

- ◆ Holding rooms shall be located in an area that allows continuous staff observation or electronic video surveillance of juveniles.
- ◆ Each holding room shall have all of the following:
  1. Detention strength, rigidly constructed seats or benches bracketed to the wall or bolted to the floor or seats or benches of masonry construction of similar strength.
  2. A detention strength, metal, institution-type wash basin and toilet.
  3. A minimum floor area of 50 square feet of unencumbered space for 5 or fewer occupants and an additional 10 square feet of unencumbered space for each additional occupant.
  4. Detention strength light fixtures that provide at least 30 foot candles at 30 inches above the floor.
- ◆ Holding rooms are not included in the rated capacity of a facility.
- ◆ Juveniles may not be held in a holding room for more than 24 continuous hours.
- ◆ Holding rooms outside the secure perimeter shall comply with the requirements of this section.

#### Compliance:

- ☐ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☒ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**There are no group holding rooms available at the Detention Center.**

#### RECEIVING CELLS:

- ◆ All receiving cells shall be designed and used for single occupancy.
- ◆ Each receiving cell shall have all of the following:
  1. A rigidly constructed metal bed with the frame bracketed to the wall or bolted to the floor or a bed built in masonry construction or similar strength.
  2. A detention strength, metal, institution-type wash basin and toilet. The wash basin and toilet may be combined in one unit. The wash basin shall have hot and cold running water.
  3. Detention strength light fixtures that provide at least 30 foot candles at 30 inches above the floor. Lights shall have a dimming capability or there shall be a nightlight to allow for comfortable sleeping. There shall be enough illumination for observation of juveniles during security checks.
  4. A minimum floor area of 35 square feet of unencumbered space. The distance between the floor and ceiling may not be less than 8 feet and the distance between opposite walls may not be less than 6 feet.
- ◆ Receiving cells are not included in determining the rated capacity of a facility.
- ◆ Juveniles may not be held in a receiving cell for more than 72 continuous hours.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**Juveniles are only held in one of the receiving cells during the admission process, including to shower and only for a short period of time. Both receiving cells are much larger than the general population cells.**

#### NATURAL LIGHTING:

- ◆ Cells under sub. (2) and s. DOC 346.15 and dormitories under sub. (3) shall be provided with natural light in accordance with the International Building Code, s. 1204 as adopted by the Department of Commerce under s. Comm 61.05 (1). Artificial light may not be used as an alternative to the natural light requirements under the International Building Code.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**Natural lighting is provided for juveniles housed at the facility through skylights.**

#### EXTERIOR WINDOWS:

- ◆ This subsection applies to all windows that lead to the exterior of the facility or to an area outside the secure perimeter of the facility.
- ◆ All exterior windows shall be translucent or shall be located to prevent persons outside the secure perimeter of the facility from observing juveniles within the facility.
- ◆ Each exterior window that has an opening in any direction in excess of 5½ inches shall be covered with security steel grills to prevent escape.
- ◆ If an exterior window is accessible to juveniles and opens, the window shall be mounted in a detention strength frame and shall be covered on the inside with a 1,600 pound per lineal inch tensile strength security screen of .047 mil. wire diameter to prevent the passage of contraband.
- ◆ If an exterior window is not accessible to juveniles and opens, the screen shall have a tensile strength of at least 800 pounds per lineal inch and shall be made of wire of at least .028 mil. diameter.
- ◆ If an exterior window does not open, whether or not it is accessible to juveniles, the security screen required under par. (d) or (e) may be omitted if the window is mounted in a detention strength frame and the pane is security glass of sufficient strength to resist breakage and prevent the passage of contraband.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☒ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**All exterior windows are in compliance with administrative code. There are no exterior windows located within the housing units/cells at the facility.**

#### SHOWERS:

- ◆ There shall be at least one shower for every 8 juveniles. There shall be an adequate supply of hot and cold water so that juveniles shall be permitted to shower on a daily basis.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☒ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**Ratio of showers to juveniles is in compliance with administrative code with an adequate supply of hot and cold water available. Juveniles are required to shower on a daily basis.**

#### MULTI-PURPOSE SPACE:

- ◆ Facilities shall contain multi-purpose space which shall have a minimum of 300 square feet of floor area or provide 35 square feet of floor area for the maximum number of juveniles expected to use the space at one time, whichever is greater.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☒ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**An indoor multi-purpose area with exercise equipment is available to all juveniles. No outdoor recreation area is available.**

#### CLASSROOM SPACE:

- ◆ For juvenile detention facilities which are constructed or substantially remodeled after November 1, 2010, there shall be classroom space designed in conformity with local or state educational requirements.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☒ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**There is sufficient space for classroom activities with 2 classrooms available. The facility has not been substantially remodeled since 11/1/2010.**

HEALTH CARE AREA:

- ♦ If medical or dental services are provided in the facility, there shall be sufficient space, equipment, supplies and materials for the performance of primary health care delivery in a confidential and private manner. The superintendent shall consult with the health care provider to determine the adequacy of the space, equipment, supplies and materials.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**Current health care area is adequate to meet the needs of the facility and provides for the confidential delivery of services. [REDACTED] staff indicated that all youth are seen by health care staff in the juvenile portion of the facility.**

OUTDOOR RECREATION SPACE:

- ♦ If provided, there shall be a minimum of 70 square feet of outdoor recreational space per occupant.
- ♦ The operational plan under s. DOC 346.04 shall contain policies and procedures for the safe and secure use of outdoor recreational space.

Compliance:

- ☐ Meets standard
- ☒ Needs improvement
- ☐ Non-compliant
- ☒ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**The facility does not maintain an outdoor recreation area. It has been recommended for several years that administration review the feasibility of adding outdoor recreation to the facility.**

STORAGE SPACE:

- ♦ Sufficient space shall be provided in the facility to store and issue clothing, bedding, cleaning supplies and other items for daily operations.
- ♦ Space shall be provided for storing the personal property of juveniles safely and securely.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**There is sufficient space for the storage of personal property, linens, clothing, and other supplies.**

VISITING SPACE:

- ♦ Sufficient space for visitation shall be provided.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**There is sufficient space and availability for visitation at the facility.**

**DOC 346.15 Double ceiling.**

- ◆ A juvenile detention facility may use cells for double occupancy. This section does not apply to a juvenile portion of a county jail.
- ◆ If a juvenile detention facility determines, based on all the criteria under s. DOC 346.10, that placement of a juvenile in a double cell may jeopardize the health or safety of the juvenile, other juveniles in the facility, staff or the community, the juvenile may not be placed in a double cell. If a juvenile detention facility determines based on all the criteria under s. DOC 3346.10 that placement of 2 particular juveniles in a double cell may jeopardize the health or safety of either juvenile, other juveniles in the facility, staff or the community, those juveniles may not be placed together in the double cell.
- ◆ In addition to the requirements for single occupancy cells under s. DOC 346.14(2) and before a cell may be used for double occupancy, all of the following conditions shall be met.
  1. Minimum floor area
    - In juvenile detention facilities which were constructed or substantially remodeled between October 1, 1994 and November 1, 2010, a cell shall have a minimum floor area of 70 square feet. The distance between the floor and ceiling may not be less than 8 feet and the distance between opposite walls may not be less than 6 feet.
    - In juvenile detention facilities which were constructed before October 1, 1994 and have not been substantially remodeled after October 1, 1994, a cell shall have a minimum floor area of 54 square feet. The distance between the floor and ceiling may not be less than 8 feet, and the distance between opposite walls may not be less than 6 feet.
    - In juvenile detention facilities which are constructed or substantially remodeled after November 1, 2010, a cell shall have a minimum floor area of 70 square feet of unencumbered space.
  2. Receiving cells. Receiving cells may not be used for double occupancy.
  3. Single occupancy cells. Each juvenile detention facility shall maintain a minimum of 2 cells which are designed and used for single occupancy only.
  4. Double occupancy cells. A juvenile detention facility may not exceed 75% double occupancy of the total number of cells, excluding receiving cells and holding rooms.
  5. Clothing hooks. Each cell shall contain a minimum of two nonremovable, collapsible, detention strength clothing and towel hooks for each occupant.
  6. Anti-rollout plates. For facilities constructed or substantially remodeled after November 1, 2010, all upper bunks shall be equipped with an anti-rollout plate.

Compliance:

- ☐ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☒ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☒ Previous compliance documented
- ☐ Other (Specify)

Comments:

**All cells at the facility are for single occupancy.**

## SAFETY AND SECURITY

### DOC 346.16 Fire protection.

- ◆ The operational plan under s. DOC 346.04 shall contain policies and procedures relating to fire protection and evacuation, including evacuation of persons with disabilities and appropriate training of staff. The policies and procedures shall comply with local fire department recommendations.
- ◆ The evacuation plan shall be posted in a conspicuous place for staff to view.
- ◆ The facility shall have and shall properly maintain fire alarms, smoke and thermal detectors, and fire extinguishers. The facility shall place this equipment in accordance with the advice of the local fire department.
- ◆ All staff shall be trained in the proper use of the equipment in sub. (3) and in emergency rescue and evacuation procedures. Documentation of such training shall be maintained in the facility files.
- ◆ There shall be fire inspection services at least annually with documentation of such inspection in facility files.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**The operational plan contains policies and procedures for emergency evacuation. The Detention Center is inspected by the City of West Bend Fire Department. Last inspection was completed on 1/11/17.**

### DOC 346.44 Observation of juveniles. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to the frequency of cell checks, including all of the following components:

- ◆ All areas occupied by juveniles shall be physically observed at irregular intervals to ensure the custody, safety and welfare of the juveniles.
- ◆ At a minimum, officers shall physically observe each juvenile at irregular intervals according to the following schedule.
  1. Juveniles in behavioral segregation, discipline and control, suicide watch or other special needs status at least every fifteen minutes.
  2. Juveniles in receiving cells or holding rooms at least every fifteen minutes.
  3. Except as provided in par. (a) or (b), juveniles in general population or administrative segregation at least every thirty minutes.
- ◆ Each observation shall be documented.
- ◆ Closed circuit television is not a substitution for physical observations by officers.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**A sample review of the electronic logs indicated that physical security checks are being completed approximately [REDACTED] minutes at irregular intervals. As an annual reminder, please ensure that staff completes their checks within the 30 minutes.**

### DOC 346.45 Searches. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to searches to ensure the safety and security of the facility, juveniles, staff, or public, including all of the following components:

- ◆ Search of facility premises
- ◆ Search of the living quarters of juveniles, including their personal property
- ◆ Searches of juveniles
- ◆ Searches of visitors
- ◆ Searches of professional staff
- ◆ Searches of volunteers
- ◆ Searches of staff
- ◆ Strip searches may be conducted only in accordance with s.968.255 (2) and (3), Stats.
- ◆ Searches may not be conducted as a disciplinary measure.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**Searches of juvenile cells are being completed regularly at random and for cause.**



**DOC 346.46 Security practices.**

- ◆ There shall be at least 3 complete sets of secure area and fire escape keys, one set in use, one set stored in a safe place which is accessible only to staff workers for use in an emergency, and one set stored in a secure place outside the confinement area.
- ◆ There shall be an accurate record of the location of all keys.
- ◆ All staff workers shall be given instructions concerning the use and storage of the keys and shall be held strictly accountable for keys assigned to them.
- ◆ All staff workers shall be familiar with the locking system of the secure area and able to release juveniles promptly in the event of a fire or other emergency.
- ◆ The superintendent shall ensure that monthly inspections are made to determine if cell, dormitory and fire escape locks are in good working order. The inspections shall be documented.
- ◆ An approved security door with security glass observation openings shall be provided for locked entrances into all confinement rooms and areas.
- ◆ Any damage to the facility which compromises safety or security shall be promptly and securely repaired.

## Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

## Verification:

- ☒ Policy and procedure manual review  
☒ Sample of facility records reviewed  
☒ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented  
☐ Other (Specify)

## Comments:

**Key control is in place, and all staff are familiar with the locking system. Monthly checks are being completed for cells and fire escape locks pursuant to administrative code.**

**DOC 346.47 Discipline. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to discipline of juveniles, including all of the following components.**

- ◆ At the time of admission, each juvenile shall be notified verbally and provided with a copy of the rules of behavior required in the facility and the potential disciplinary actions imposed for violation of the rules. Copies of the rules shall be posted in conspicuous places.
- ◆ Documentation of a rule infraction and any disciplinary action shall be made part of the juvenile's record as required under s. DOC 346.06.
- ◆ Disciplinary action shall be determined on an individual basis. Group discipline for the misbehavior of one juvenile is prohibited.
- ◆ No juvenile may be given authority over another juvenile or be involved in taking disciplinary actions against another juvenile.
- ◆ The following sanctions shall be allowed as disciplinary actions:
  1. Cell confinement, except that cell confinement for 6 hours or more shall not occur unless the juvenile is first given a disciplinary hearing in accordance with s. DOC 346.48. Supervisory personnel shall review cell confinement of less than 6 hours.
  2. Restriction of privileges, including use of radio, television, leisure time materials or canteen, provided that procedures under sub. (6) are followed. Restriction on opportunities for religious worship, food or special dietary requirements, sleep, access to attorneys, courts, legislators, mental health personnel or social workers, and basic health and sanitation requirements is prohibited.
  3. Restriction of family visits, telephone, education, non-privileged mail and exercise when the restriction is directly related to a violation of rules concerning these activities, provided that the procedures under sub. (6) are followed
- ◆ A juvenile's privileges may be restricted for a rule violation after the juvenile is given an opportunity to explain the circumstances of the alleged violation. A supervisor shall review the rule violation and restriction within 24 hours. The supervisor's review shall include an opportunity for the juvenile to explain the circumstances of the alleged violation.
- ◆ A juvenile may not be disciplined by corporal or unusual punishment, intentional humiliation, mental abuse, interference with the daily functions of living, the use of chemical agents, the use of restraints such as handcuffs or shackles, or by placement in a cell designed for the administrative or disciplinary segregation of adults.

## Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

## Verification:

- ☒ Policy and procedure manual review  
☒ Sample of facility records reviewed  
☒ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented  
☐ Other (Specify)

## Comments:

**Disciplinary policies and procedures are in place, and all juvenile discipline is well documented.**

**DOC 346.48 Disciplinary hearings. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to disciplinary hearings, including all of the following components:**

- ◆ Whenever cell confinement of 6 hours or more is proposed as a disciplinary measure, the juvenile shall be given a disciplinary hearing. Notice of the hearing and specific charges shall be given at least 12 hours prior to the hearing unless the notice is waived by the juvenile. The juvenile shall be advised of the following rights.
  1. The right to request the presence of available material witnesses.
  2. The right to have the facility provide a staff advocate or adequate substitute to assist the juvenile in responding to the charges.
- ◆ The disciplinary hearing shall be held before an impartial hearing officer or committee within 24 hours of receipt of the written notice by the juvenile.

- ◆ At the hearing, the juvenile or the juvenile's representative shall be entitled to call witnesses and present documentary evidence which are material to the determination of the facts of the alleged violation.
- ◆ No later than 24 hours after the hearing, the hearing officer shall issue a written decision and instructions for possible appeal to the superintendent.
- ◆ A juvenile may waive the right to a disciplinary hearing in writing at any time. A waiver does not constitute an admission of the alleged violation.
- ◆ A juvenile may appeal the decision of the hearing officer to the superintendent within 24 hours of receipt of the decision.
- ◆ The superintendent shall issue a written decision no later than 24 hours after receipt of an appeal under sub. (6).

Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review  
☒ Sample of facility records reviewed  
☐ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented  
☐ Other (Specify)

Comments:

**The operational plan contains policies and procedures for disciplinary hearings. A review indicated that hearings are being completed by a supervisor within 24 hours of the incident(s).**

**DOC 346.49 Control. The operational plan under s. DOC 346.04 shall contain policies and procedures for the control of juveniles, including all of the following components:**

- ◆ Cell confinement
  1. If a juvenile's behavior presents a serious risk of harm to self or others or if a juvenile presents a serious risk to security, the juvenile may be confined to his or her own cell for purposes of control and shall be referred to health care professionals as soon as possible if appropriate. The juvenile shall be released as soon as the danger has ended. Cell confinement for control for more than one hour shall require the approval of the superintendent or designee. If the juvenile is held in cell confinement for more than one hour, the superintendent or designee shall personally visit the confined juvenile before the juvenile has been confined for 6 hours, excluding hours between 8:00 p.m. to 7:00 a.m., and at least once every 6 hours thereafter until the juvenile is released from cell confinement. Documentation of cell confinement and required approvals shall be made a part of the juvenile's record.
  2. A juvenile may be confined to his or her own cell for discipline or control only as follows:
    - There may be no additional loss of privileges, and reading, recreational and educational materials shall be provided unless there is reason to believe that these materials will be damaged or their presence presents a danger to the juvenile.
    - No juvenile may be placed in cell confinement for more than 24 consecutive hours without medical authorization based on a finding that further confinement will not harm the juvenile.
    - A written or electronic log of cell confinements shall be recorded and maintained.
    - A juvenile may not be placed in confinement in a cell designed for the administrative or disciplinary segregation of adults.
- ◆ Use of restraints and control devices
  1. Instruments of restraint, such as handcuffs, leg irons, restraint chairs, and straight jackets may not be applied as treatment or punishment. Restraints and control devices may only be used with the approval of the superintendent for prevention of escape during transfer, for medical reasons by direction of a health care professional, or to prevent juvenile self-injury, injury to others, or property damage.
  2. Instruments of restraint may not be applied for more time than is necessary to achieve the purposes under par. (a).
  3. Staff shall examine restraints and other control devices to assure proper use and operation. Staff shall not use restraints or other control devices which are defective or excessively worn.
  4. Documentation of use of restraints and control devices shall include the reason for and duration of use.
  5. Officer and other staff shall receive training on the use of restraints and control devices under s. DOC 346.21 (2).

Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review  
☒ Sample of facility records reviewed  
☐ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented  
☐ Other (Specify)

Comments:

**The operational plan contains policies and procedures for the control of juveniles, including the use of restraints, if and when necessary.**



# MAINTENANCE OF JAIL, SANITATION AND CARE OF JUVENILES

**DOC 346.17 Sanitation.** The operational plan under s. DOC 346.04 shall contain policies and procedures for sanitation, including all of the following components:

## FOOD SERVICE:

- ◆ No person who is known to be infected with a disease in a form that is communicable by food handling may be employed or work as a food handler in a facility. If the superintendent suspects that a person has a communicable disease that may be transmitted by food handling, the superintendent shall exclude the person from working with food and, in the case of a reportable communicable disease defined under s. DHS 145.03 (4), shall notify the local health authority immediately.
- ◆ No person may use tobacco in food storage or food preparation areas, or while serving food.
- ◆ All persons who work in food service areas shall wear clean garments and clean caps or hairnets, and shall keep their hands clean at all times when engaged in the handling of food, drink, utensils or equipment. Particular attention shall be given to the cleaning of fingernails.
- ◆ Adequate and convenient hand washing facilities shall be provided for use by persons working in food services areas, including hot and cold running water, soap and approved sanitary towels. Use of a common towel is prohibited.
- ◆ All milk and milk products served shall be pasteurized and shall be from sources certified as grade A.
- ◆ No spoiled or contaminated food may be used.
- ◆ All raw vegetables, fruits and poultry shall be thoroughly washed in clean water.
- ◆ All purchased meats and poultry shall be from sources that are subject to federal or state inspection.
- ◆ All ice used for cooling drinks or food by direct contact shall be from a safe public water supply and stored and handled to prevent contamination.
- ◆ Food shall be prepared by methods that conserve nutritive value, flavor and appearance.
- ◆ Food shall be covered or protected when in transit.
- ◆ Food and drink shall be stored in a clean, well-ventilated place protected from insects, dust, vermin, overhead leakage, sewage backflow and other contamination.
- ◆ Staple foods and bulk supplies of flour, sugar and similar ingredients shall be stored in metal or plastic containers with tight-fitting covers once the original container is opened.
- ◆ Food shall be stored at least 6 inches above the floor on clean surfaces to permit cleaning underneath and to protect from splash and other contamination.
- ◆ All readily perishable foods, except when being prepared or served, shall be refrigerated at or below 40° F.
- ◆ Dishes, glassware, utensils and other food use or service equipment shall be stored in an area protected from contamination.
- ◆ Tables, cooking and working surfaces and food contact surfaces of equipment, including multi-use utensils, shall be thoroughly cleaned and sanitized after each usage.
- ◆ The walls, floors and ceilings of all rooms in which food or drink is stored, prepared or served, or in which utensils are washed shall be kept clean and in good repair.
- ◆ Ventilation fans, oven hoods and ducts shall be kept clean and free of grease.
- ◆ Animals shall be kept out of the kitchen, pantry or places where food is handled or prepared.
- ◆ All garbage and kitchen refuse which is not disposed of through a garbage disposal unit connected with the sewerage system shall be kept in leak-proof, nonabsorbent containers with close-fitting covers in areas separate from those used for preparation and storage of food. The contents shall be removed as often as necessary to prevent decomposition and overflow. Garbage containers shall be reasonably clean and show no evidence of accumulated grease of longstanding.

## Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

## Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

## Comments:

**Food service is provided by a private vendor, A'viands, and meals are prepared in the county jail portion of the building and transported to the detention facility. A 4 week menu cycle was reviewed and approved by a registered dietician. At least two of the three daily meals are hot. All cleaning is conducted by inmates in the kitchen of the adult jail.**

## UTENSIL CLEANING:

- ◆ In manual washing, dishes and utensils shall first be pre-washed and then shall be washed in hot water at a temperature of at least 100° F, containing an adequate amount of an effective soap or detergent. Water shall be kept clean by changing it frequently. Sanitizing all utensils following hand washing shall be done by one of the following:
  1. Submerging all utensils for 30 seconds in clean water maintained at a temperature of 170°F or more.
  2. Submerging all utensils for rinsing in hot water at a minimum temperature of 100° F to remove soap or detergent, then submerging for at least 2 minutes in a hypochlorite solution with a chlorine solution concentration of at least 100 parts per million. A different chemical sanitizing solution may be used if approved by the department. Soaps, water softeners, washing compounds and detergents shall not be added to sanitizing solutions. All utensils shall be air-dried after sanitizing.
- ◆ Mechanical washing of utensils shall be done as follows:
  1. Utensils shall be stacked in racks or trays so as to avoid overcrowding and in such a manner as to ensure complete washing contact with all surfaces of each article.

2. The wash water temperature of utensil washing machines shall be held from 130° F to 150° F.
3. A detergent shall be used in all washing machines.
4. For sanitizing in a spray-type machine, dishes shall be subjected to a rinse period of 10 seconds or more at a temperature in the supply line of the machine of at least 180° F. For sanitizing in an immersion-type machine, dishes shall be submerged for 30 seconds or more with the water at the temperature of 170° F or more. There shall be a constant change of water through the inlet and overflow.
5. Thermometers shall be located in both the wash compartment and rinse water line, in such locations as to be readily visible. Thermostatic control of the temperature of the rinse water shall be provided in new equipment.
6. The pressure of the water used in the spray washing and rinsing shall be 15 to 25 pounds per square inch at the machine nozzles.
7. Utensils shall be allowed to air-dry in racks or on drain-boards.

Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review  
☐ Sample of facility records reviewed  
☒ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented  
☐ Other (Specify)

Comments:

**All items needing cleaned at the Detention Center are returned to the jail kitchen to be washed.**

INSECT AND RODENT CONTROL:

- ◆ All outside openings shall be covered with wire screening of not less than number 16 mesh or its equivalent and shall be properly maintained to prevent entry of insects. Screen doors shall be self-closing.
- ◆ All means necessary for the elimination of vermin shall be used.
- ◆ All poisonous compounds used in the extermination of rodents or insects shall be clearly labeled as poisons. Poisonous compounds shall be stored in a locked area separate from food, kitchenware, and medications.
- ◆ Poisonous or toxic materials may not be used in a way that contaminates food, equipment, or utensils, or in a way that constitutes a hazard to juveniles, staff or other person, or in a way that is not in full compliance with the manufacturer's labeling.

Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review  
☐ Sample of facility records reviewed  
☒ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented  
☐ Other (Specify)

Comments:

**All chemicals and poisonous compounds are secured and separately stored away from any food and medications.**

WATER SUPPLY:

- ◆ All water shall be obtained from a safe public water source.

Compliance:

- ☐ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☒ Not reviewed

Verification:

- ☐ Policy and procedure manual review  
☐ Sample of facility records reviewed  
☐ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff

- ☒ Previous compliance documented  
☐ Other (Specify)

Comments:

**Water is supplied through the City of West Bend.**

**DOC 349.29 Nutrition. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to the nutrition of juveniles, including all of the following components:**

- ◆ The facility shall provide nutritious and quality food for all juveniles. Menus shall satisfy generally accepted nutritional standards.
- ◆ Milk shall be offered as a beverage at every meal.
- ◆ A juvenile may abstain from any foods that violate the juvenile's religion. Consistent with available resources, the facility shall provide a substitute from other available foods from the menu served at the meal. The substitutions shall be consistent with sub. (1).
- ◆ Daily menus of food actually served shall be kept on file for at least 60 days and shall be made available to the department upon request.
- ◆ Menus and portion sizes shall be reviewed at least annually by a dietitian to ensure compliance with nationally recommended food allowances. Reports shall be available to the department upon request.
- ◆ Supplementary food or modified diet, as ordered by a physician, shall be provided for those juveniles who have special needs.
- ◆ A minimum of 3 meals, 2 of which are hot, shall be provided at regular meal times during each 24 hour period with no more than 14 hours between the evening meal and breakfast. Provided basic nutritional standards are met, the superintendent may permit variations based on weekend and holiday food service demands.

**Compliance:**

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

**Verification:**

- ☐ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

**Comments:**

**All food is prepared by A'viands at the county jail. A review of the 4-week menu cycle showed well balanced meals that are reviewed by a registered dietician. A minimum average of 2900 calories are provided each day. At least 2 of the 3 meals served per day are hot and in compliance with administrative code.**

**DOC 346.30 Personal hygiene. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to the personal hygiene of juveniles, including all of the following components:**

- ◆ Toilet articles sufficient for the maintenance of cleanliness and hygiene, including but not limited to, toothpaste and toothbrush, soap, comb, toilet paper, shampoo, shaving materials, and feminine hygiene materials shall be provided. There shall be no common use of these items.
- ◆ Juveniles shall be permitted to shower on a daily basis.

**Compliance:**

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

**Verification:**

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

**Comments:**

**All juveniles are provided with personal hygiene items at the time of admission and as needed throughout their confinement. All juveniles are required to shower on a daily basis.**

**DOC 346.31 Personal property. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to the inventory, storage and return of a juvenile's personal property, including all of the following components:**

- ◆ Items of personal property, including money, which are taken from the juveniles shall be listed in writing, stored in a safe place and returned to the juvenile upon release. Each juvenile and an employee shall sign the written property list at the time of admission and release. If a juvenile cannot or will not sign the property list, a written notation to that effect shall be placed on the list and verified by one witness.
- ◆ Provision for the possession of authorized personal property.
- ◆ Provision for the return of juvenile's property.
- ◆ Provision for the disposal of unclaimed or unauthorized property.

**Compliance:**

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

**Verification:**

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

**Comments:**

**All juvenile personal property is securely stored in the property area, with all items documented.**

**DOC 346.32 Clothing and linen. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to the clothing and linen which a juvenile is permitted to have, including all of the following:**

- ◆ **CLOTHING.** All of the following shall be provided:
  1. A set of clean clothing if juveniles are not allowed to wear their personal clothing.
  2. Clean undergarments which shall be issued daily.
  3. Clean outer garments which shall be issued a minimum of twice weekly.
- ◆ **LINEN.** All of the following shall be provided:
  1. A clean and sanitized, fire-retardant mattress and pillow, including integrated units, which shall be kept clean and in good repair.
  2. Two sheets or one sheet and one mattress cover and pillowcases, which shall be exchanged and cleaned weekly.
  3. A towel and washcloth, which shall be exchanged and cleaned twice weekly.
  4. A clean, fire-retardant blanket, which shall be laundered monthly and before reissue to another juvenile.

**Compliance:**

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

**Verification:**

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

**Comments:**

**All juveniles are provided appropriate clothing and undergarments. A review of the mattresses showed that they remain in good condition.**

## STAFFING

### DOC 346.21 Education and training.

- ♦ Within the first 30 days of employment, all security staff shall receive at least 40 hours of orientation training which shall be documented in the employee's personnel record and which shall include but not be limited to the following:
  1. Facility policies and procedures.
  2. Information on the administrative rules governing secure detention of juveniles.
  3. First aid, the use of emergency equipment, and medical screening.
  4. Supervision and control of juveniles.
  5. Suicide prevention, mental health and crisis intervention.
  6. Health screening and care and medications.
  7. Use of restraints and control devices.
  8. Communications skills.
- ♦ Officers shall receive at least 8 hours of annual training on the care and custody of juveniles, suicide prevention, mental health, crisis intervention, medications, health screening at the time of admission, and use of restraints and control devices.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**All staff is provided training and receive annual in-service training.**

### DOC 346.22 Staffing plan in juvenile detention facilities. The operational plan under s. DOC 346.04 shall contain policies and procedures for staffing, including all of the following components:

- ♦ The superintendent of a juvenile detention facility shall submit to the department for approval a staffing plan which specifies methods by which adequate staffing will be provided to ensure the health, safety and welfare of the juveniles.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☒ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**The operational plan contains policies and procedures for staffing of the Detention Center. Regular officers are posted in the Detention Center to provide continuity and familiarity to the juvenile population.**

## PROGRAMS AND SERVICES

**DOC 346.33 Mail.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to written contact between juveniles and their families, friends, attorneys, the court system, governmental officials and others, including all of the following components:

- ◆ The amount of mail a juvenile may send or receive may not be limited unless the reasons for such limitation are documented in the juvenile's record.
- ◆ Privileged correspondence may not be limited.
- ◆ Mail to the juvenile shall be delivered on the same day that it is received at the facility.
- ◆ Appropriate writing materials shall be provided to juveniles upon request.
- ◆ Postage for a minimum of 2 non-privileged letters a week shall be provided for each juvenile. Postage for privileged correspondence may not be limited.
- ◆ Incoming privileged mail may be opened and inspected in the presence of the juvenile to whom the mail is addressed. Privileged mail may not be read.
- ◆ Juveniles shall be provided notice upon admission that their non-privileged incoming letters and packages may be inspected for contraband.
- ◆ Provision for staff inspection and reading of non-privileged incoming and outgoing mail.
- ◆ Juveniles shall be notified of confiscated mail.
- ◆ Mail which is confiscated shall be inventoried. Confiscated mail shall be returned to the sender, disposed of, or delivered to the juvenile upon release. A record of confiscated mail shall be maintained and include the names of the sender and receiver, the dates of receipt and disposition, and the reasons for confiscation and disposal.
- ◆ Cash, checks or money orders shall be receipted, inventoried and credited to the juvenile's account or placed in the juvenile's secured property.
- ◆ Mail addressed to a released juvenile shall be forwarded unopened to the juvenile or returned to the sender or post office if no forwarding address is available.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**The operational plan contains policies and procedures regarding incoming and outgoing mail, family and professional visits.**

**DOC 346.34 Telephone.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to juvenile access to the telephone, including all of the following components:

- ◆ Upon admission, the juvenile shall be given an opportunity as soon as possible to make a minimum of 2 telephone calls to his or her parents, legal guardians, foster parents, custodians or legal counsel.
- ◆ Other than those under sub. (1), a juvenile shall be given the opportunity to make telephone calls to his or her parents, legal guardians, foster parents, custodians or legal counsel, based on the facility's schedule, telephone availability, and personnel constraints. Reasons for limiting access to the telephone shall be documented.
- ◆ A juvenile shall be allowed to make at least one 10-minute telephone call to a family member every 24 hours.
- ◆ Provision for a juvenile to receive personal telephone calls or messages from parents, legal guardians, foster parents, custodians or legal counsel.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**The operational plan contains policies and procedures for juvenile access to the telephone. Juveniles are permitted to contact their family and legal counsel at the time of admission. Juveniles can call collect on the telephone located in each dayroom.**

**DOC 346.35 Visitation.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to visitation, including all of the following components:

- ◆ Family visits are of primary importance and shall be allowed on a daily basis. Each facility shall provide for family visits during designated hours. Visiting hours shall be designated during both the day and evening with a minimum of 3 hours before 5:00 p.m. and 2 hours after 5:00 p.m.
- ◆ Clergy, teachers, mental health professionals, social workers and legal counsel shall be permitted to visit at reasonable times. These visits may not be subject to any physical barriers and shall be free from audio monitoring.
- ◆ The superintendent may authorize persons in addition to those listed in subs. (1) and (2) to visit a juvenile.

- ♦ The number of visitors a juvenile may receive and the length of visits may be limited only as required by the facility's schedule, space availability and personnel constraints or when there are documented reasons to justify such limitations. Family visiting time may not be scheduled for less than 30 minutes.
- ♦ Visitors shall be required to register upon entry into the facility.
- ♦ Establishment of a search policy of visitors and their possessions.
- ♦ A superintendent may permit contact visiting based on security needs and physical plant.

Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review  
☐ Sample of facility records reviewed  
☐ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented  
☐ Other (Specify)

Comments:

**The operational plan contains policies and procedures for personal and professional visitation. Juveniles may have visits each day they are confined at the facility. The Superintendent also maintains the ability to permit special visits on a case-by-case basis.**

**DOC 346.36 Programming. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to programming for juveniles, including all of the following components:**

- ♦ Juveniles shall be out of their cells a minimum of 12 hours per day, except for discipline, medical, behavioral, investigative or lockdown reasons.
- ♦ If a juvenile is not out of his or her cell for a minimum of 12 hours each day, facility staff shall document in writing the reasons for the increased cell time.
- ♦ On weekdays other than legal holidays, a minimum of 6 hours of the out-of-cell time under sub. (1) shall be time spent in structured group or individual activities, including education, exercise, recreation, and, as appropriate, family counseling or drug and alcohol counseling. On weekends and legal holidays, a minimum of 3 hours of the out-of-cell time under sub. (1) shall be time spent in structured activities which may include visitation, recreation, exercise and housekeeping.

Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review  
☒ Sample of facility records reviewed  
☒ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented  
☐ Other (Specify)

Comments:

**A number of programming opportunities are currently in place at the facility. Juveniles have a significant amount of time out of their cells during the morning, afternoon, and evening.**

**DOC 346.37 Education. The operational plan under s. DOC 346.04 shall contain policies and procedures relating to educational programming for juveniles, including all of the following requirements:**

- ♦ Superintendents shall ensure that juveniles have access to education, as provided by the school district in which the facility is located.
- ♦ Superintendents shall notify the school district in which the facility is located when juveniles are present in the facility.
- ♦ Superintendents shall cooperate with the school district in which the facility is located in the implementation of an educational program.
- ♦ Superintendents shall communicate to the department of public instruction significant concerns regarding adequacy of educational programming within facilities.
- ♦ Superintendents shall document on a daily basis all of the following:
  1. Number of hours of instruction by a teacher.
  2. Number of juveniles receiving instruction.
  3. Names of juveniles who refused to participate in education.
  4. Names of juveniles who were unable to participate and the reasons for the inability.

Compliance:

- ☒ Meets standard  
☐ Needs improvement  
☐ Non-compliant  
☐ Not reviewed

Verification:

- ☐ Policy and procedure manual review  
☒ Sample of facility records reviewed  
☒ Sight confirmation by inspector  
☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented  
☐ Other (Specify)

Comments:

**The West Bend School District (Washington Street School) provides educational services to the facility. Summer school is also provided.**



**DOC 346.38 Reading materials.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to access to reading materials, including all of the following components:

- ◆ Reading materials of general interest, such as books, newspapers and magazines, shall be provided.
- ◆ Reading materials which are prohibited for juveniles because their content creates a security risk shall be identified.
- ◆ Inspection of reading materials brought by visitors for juveniles if the facility allows visitors to bring in reading materials.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**Juveniles are provided with adequate access to a number of reading materials.**

**DOC 346.39 Recreation and exercise.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to recreation and exercise for juveniles, including the following components:

- ◆ Juveniles shall have access to leisure time supplies and activities unless use of these materials is restricted for disciplinary or security reasons.
- ◆ Each juvenile shall be provided an opportunity to participate in at least one hour of large muscle or cardiovascular physical exercise per day.
- ◆ Superintendents shall document on a daily basis the names of juveniles who do not participate in recreation or exercise and the reason for nonparticipation.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**All juveniles have access to the indoor multi-purpose exercise area. Juveniles are also provided with games and reading materials in the dayrooms.**

**DOC 346.40 Religion.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to religious programming, including all of the following components:

- ◆ Juveniles shall have the right to religious ministration and sacraments as provided in s. 301.33, Stats.
- ◆ Juveniles shall be given an opportunity to request access to clergy. Facilities shall document requests and their disposition.
- ◆ Juveniles shall be notified of the schedule of religious services available in the facility and of religious organizations and clergy willing to conduct religious services in the facility.
- ◆ The superintendent shall provide to a juvenile a Bible, Quran, or other religious text upon request under s. 301.33, Stats.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**All juveniles have the opportunity to practice their religious faith and a Bible, Koran, or other religious texts are available upon request.**

**DOC 346.41 Uncompensated work assignments.** Juveniles are not required to participate in uncompensated work assignments unless the work is related to housekeeping, maintenance of the facility or grounds, personal hygienic needs, or part of an approved training or community service program. The operational plan under s. DOC 346.04 shall contain policies and procedures for juvenile work assignments.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**All juveniles are responsible for maintaining a clean and healthy housing area including their individual cell, dayroom, and shower area. The facility was found to be clean and well organized.**



**DOC 346.42 Volunteers.** If a facility uses volunteers, the operational plan under s. DOC 346.04 shall contain policies and procedures relating to the use of volunteers, including recruitment and selection, training and orientation, supervision and evaluation, duty and responsibility assignments, and termination.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**Washington County Juvenile Detention utilizes a number of volunteers for programming, and all are provided training and orientation to the facility.**

**DOC 346.43 Canteen.** If a facility provides canteen, vending or other similar services for juveniles, the operational plan under s. DOC 346.04 shall contain policies and procedures for use of the service. If there is a canteen, regular accounting procedures shall be followed.

Compliance:

- ☐ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☒ Not reviewed

Verification:

- ☐ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☐ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**Washington County Juvenile Detention does not maintain a canteen service.**

## HEALTH CARE

### DOC 346.23 Health screening and care.

- ♦ The facility shall provide necessary medical and mental health care and emergency dental care while the juvenile is in custody. Consent of a juvenile's parent, guardian or legal custodian shall be required for treatment, except in the event of an emergency during which a parent, guardian or legal custodian is not available.
- ♦ The facility shall review the current health of every juvenile admitted to the facility in accordance with all of the following:
  1. The facility shall perform health screening upon admission.
  2. The facility shall use a health screening form which has been developed in conjunction with health care professionals.
  3. The health screening form shall be designed to obtain health information, including the juvenile's medical, mental, and dental condition, current medications, medical illnesses or disabilities, mental illnesses, developmental disabilities, substance abuse problems, and suicide risk.
- ♦ The operational plan under s. DOC 346.04 shall contain policies and procedures for juvenile health care, including all of the following components:
  1. The names of staff who are designated with the authority to make health care decisions, including emergency medical and dental care.
  2. The completion of health screening in a manner which ensures the privacy of a juvenile and confidentiality of information.
  3. Names, addresses and telephone numbers of health care professionals who provide emergency and other health care services, including counseling, shall be listed and available to staff.
  4. Referral of juveniles to health care professionals or to agencies which provide health care or counseling at the time of admission and throughout the period of detention.
  5. Provision of non-emergency health care, including use of a juvenile's personal physician.
  6. A schedule of access to routine health care which is provided to juveniles.
  7. Submission, processing, and disposition of requests for health care by juveniles.
  8. Provision of a special diet if ordered by a health care professional.
- ♦ The superintendent shall maintain agreements with health care professionals.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

#### Comments:

**Health care continues to be provided by Advanced Correctional Healthcare (ACH) and is available for approximately 112 hours per week in conjunction with the county jail . A physician is also available once per week and is "on call 24/7" as are mental health services. Mental health is now provided for 34 hours per week via a county qualified mental health provider.**

### DOC 346.24 Medications.

- ♦ The operational plan under s. DOC 346.04 shall contain policies and procedures developed in consultation with health care professionals, relating to the control, administration, and delivery of prescription and nonprescription medications, including all of the following components:
  1. Process by which security staff or health care professionals verify and determine the necessity of medications brought in by juveniles or other persons for a juvenile.
  2. Process for continuing administration of verified medications.
  3. Process for the inventory and secure storage of all medications brought into the facility.
  4. Consent of a juvenile's parent, guardian or legal custodian shall be required for treatment, except in the event of an emergency during which a parent, guardian or legal custodian is not available.
  5. Administration or delivery of prescription and nonprescription medications to juveniles, including identification of staff authorized by the facility to do so.
  6. Documentation of the administration or delivery of medication to a juvenile. The documentation shall include the type and dosage of medication, the name of the practitioner who prescribed the medication, the name of the person who administered or delivered the medication, the date and time of administration or delivery, and any refusal by a juvenile of recommended or prescribed medications.
  7. Return or disposal of a juvenile's unused medications inventoried upon admission or unused non-facility provided medications received by the juvenile after admission.
  8. Inventory and disposal of unused facility provided medications upon the juvenile's release.
  9. Delivery of insulin for juveniles who are insulin dependent diabetics.
- ♦ Drugs requiring parenteral administration shall be prescribed by a practitioner as defined under s. 961.01 (19), Stats., and administered by a health care professional, except juveniles who are insulin dependent diabetics may be permitted to self-administer insulin injections.

#### Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

#### Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**All juvenile medications are secured [REDACTED] and verified by the nurse.**

**DOC 346.25 Communicable disease control.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to the care, treatment and supervision of juveniles who may have communicable diseases, including all of the following components:

- ◆ Provision of treatment and supervision of juveniles during isolation or quarantine under s. 252.06 (6) (b), Stats.
- ◆ Documentation of the need for isolation or quarantine under s. 252.06 (6) (b), Stats., in the juvenile's confidential medical file.
- ◆ Provision of laboratory screening for juveniles who may have been exposed to a communicable disease, if ordered by a health care professional.
- ◆ Screening for tuberculosis shall be performed on all juveniles in custody for more than one week if ordered by a health care professional. Separate parental consent is not required for ordered tuberculosis screening.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**The operational plan contains policies and procedures for the care, treatment and supervision of juveniles with communicable diseases.**

**DOC 346.28 Medical records.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to medical records of juveniles, including all of the following components:

- ◆ Juvenile medical records shall be kept separate from other records, including custodial and adult records, and shall be maintained in a confidential manner in accordance with ss. 51.30, 146.82, and 252.15, Stats., and other applicable state or federal laws.
- ◆ Records shall be maintained in locked storage and accessible only by designated staff.
- ◆ No person except those authorized under s. 51.30 or 146.82, Stats., or other applicable state or federal law may have access to information in the records or be permitted to inspect the records.
- ◆ Whenever a person is allowed access to a juvenile's confidential medical record, a notation shall be made in the file which includes the person's name, date of access and authorization for access.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☒ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff
- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**Medical records are maintained in a confidential manner and kept separate from other records.**

## HIGH RISK SUPERVISION

**DOC 346.26 Suicide prevention.** The operational plan under s. DOC 346.04 shall contain policies and procedures relating to the supervision and housing of juveniles who may be at risk of seriously injuring themselves, including all of the following components:

- ◆ Assessment of a juvenile's suicide risk at admission and documentation of the results.
- ◆ Designation of security staff or health care professionals who may assess a juvenile's level of suicide risk and who may authorize placement on or removal from a suicide watch status for juveniles who are suicide risks.
- ◆ Identification of areas within the facility where juveniles who are suicide risks shall be housed.
- ◆ Referral of juveniles who are suicide risks to a mental health professional.
- ◆ Documentation of observation of juveniles under s. DOC 346.44.
- ◆ Communication between health care professionals and security staff regarding the status of a juvenile who is a suicide risk.
- ◆ Intervention of a suicide in progress, including first aid measures.
- ◆ List of persons to be notified in case of potential, attempted or completed suicides.
- ◆ Documentation of actions and decisions regarding juveniles who are suicide risks.
- ◆ Annual training plan for officers and other staff.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☒ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**Washington County Juvenile Detention maintains a number of documents for the identification of suicide risk, including the facility's health screening form. All staff have the ability to place a juvenile on suicide watch, and mental health is notified immediately. All decisions and actions related to suicide risk are well documented. A review of the suicide watch logs indicated that staff are completing checks approximately every 15 minutes and at irregular intervals.**

**DOC 346.27 Crisis intervention.** The operational plan under s. DOC 346.04 shall contain policies and procedures for the provision of professional services for a juvenile displaying mental distress, including withdrawal, uncontrolled emotions or self-destructive behavior.

Compliance:

- ☒ Meets standard
- ☐ Needs improvement
- ☐ Non-compliant
- ☐ Not reviewed

Verification:

- ☒ Policy and procedure manual review
- ☐ Sample of facility records reviewed
- ☐ Sight confirmation by inspector
- ☒ Verbal confirmation by facility staff

- ☐ Previous compliance documented
- ☐ Other (Specify)

Comments:

**The operational plan contains policies and procedures to request immediate mental health services from Washington County Health and Human services when necessary. Mental health services at the facility are available during the week (34 hours of services). Acute Care Services (ACS) is available 24/7.**